

DSO81004B-01B

S E R V I C E N O T E

Supersedes:
DSO81004B-01A

DSO81004B-80000 Series Oscilloscopes

**Serial Numbers: MY46000101 - MY46000904
SG46000701 –SG46000801**

Serial number break: MY46001001, SG46001001 and above do not need recommended modification.

During the normal warranty period instruments CDROM drive fails to identify itself, on 80000 series. This is not a safety concern.

To Be Performed By: Agilent-Qualified Personnel or Customer

Parts Required:	Description	Qty.
54857-62601	Sub Assembly Power Supply	1

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:			
MODIFICATION RECOMMENDED			
ACTION CATEGORY:	<input type="checkbox"/> IMMEDIATELY XON SPECIFIED FAILURE <input type="checkbox"/> AGREEABLE TIME	STANDARDS: LABOR: 1.0 Hours	
LOCATION CATEGORY:	<input checked="" type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE <input type="checkbox"/> SERVICE CENTER	SERVICE INVENTORY: <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT	USED PARTS: <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL: normal warranty period	
AUTHOR: MR		PRODUCT LINE: PL1A	
ADDITIONAL INFORMATION:			

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Situation:

Instrument fails to identify CDROM drive.

Solution/Action:

- 1. Remove old power supply sub assembly.**
- 2. Replace new power supply sub assembly.**